



6

The waste collection service starts as early as 07:15 in certain areas therefore bins must be placed on the sidewalk at 07:00 on the morning of your weekly waste collection day.

7

The empty bin/s must be placed back on the premises by the owner / occupier.

8

The cleaning and safekeeping of the bin is the responsibility of the owner / occupier. In the event of theft, this must be reported by the owner / occupier to the SAPS for a case number and then reported to the Municipality.

9

Bins of businesses, schools, block of flats, group housing and Community Centers, will be removed from one central kerbside point.

10

DO NOT put any of the following in the bin: hot ash, builder's rubble, stones, rocks, sand, oil, metal, medical or hazardous waste and liquids.

11

Bins lost or damaged due to negligence of owner / occupier, will be replaced after payment of bin cost.

12

Bins which weigh more than the truck's lifting ability will not be serviced (max. 60kg for 240 litre wheelie bins).

Billing & Service Enquiries

1

Accounts will be rendered and are due payable by the account's specified due date. The Municipality must be informed at least 30 (thirty) days prior to any change in, or termination of service.

2

The existing number of bins will be confirmed by solid Waste staff and the contract agreement will be adjusted accordingly, should a discrepancy arise.

3

Although every endeavour will be made to affect the scheduled service, the Municipality will not be liable in the event of an omission of any kind. For any complaints and queries regarding waste collection please contact:



021 808 8270/8224



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Refuse Collection Service

Stellenbosch Municipality is constantly striving to improve its refuse collection services within the town. One of the tools we have implemented throughout the Stellenbosch Municipal area is
240 litre black wheelie bins
which have been rolled out to all residents.



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General Rules

Please note the following general rules when it comes to refuse collection in Stellenbosch.

1

The municipal wheelie bin remains the property of the Stellenbosch Municipality and cannot be privately owned. Should you vacate the premises, even if you move only within Stellenbosch municipal boundaries, the bin should be secure, preferably locked, in either the garage or the kitchen when you leave. The bin is linked to the property and may thus not be removed from that property.

2

Bins will be issued free of charge on application by the owner.

3

A minimum of one wheelie bin will be supplied by the municipality to the property of an applicant where applicable. In the event that the volume of 240ℓ per week is not enough for a household the property owner can apply for an additional bin at an additional monthly service rate.

4

Only refuse placed inside the municipal bin will be removed. The lid must close.

EXTRA BLACK BAGS WILL NOT BE REMOVED.

5

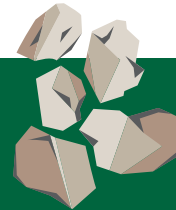
You need to have a municipal refuse bin. The following wording will be printed on your bin "WC024" or "Stellenbosch Municipality".



PUBLIC HOLIDAYS



Currently the waste collection service continues as normal on public holidays, except for Easter Friday, Christmas (25 December) and New Year's Day (1 January). You will be informed by means of an official notice or loudhailer or the local newspaper if the waste collection service in your area will be affected by a public holiday.



BUILDER'S RUBBLE

Bins filled with builder's rubble or metal will not be emptied. These materials may damage the waste collection trucks.

Builder's rubble may be taken to the Devon Valley Landfill facility for disposal either by you or a private contractor.

Refuse collection services that are NOT provided by the municipality

The services of a private waste management company must be engaged for collection, removal and disposal of industrial waste (non-hazardous, hazardous and dangerous), health care waste, building and construction rubble, bulk garden refuse and sand.

WASTE DISPOSAL FACILITIES

DEVON VALLEY LANDFILL SITE

FRANSCHHOEK DROP-OFF

KLAPMUTS TRANSFER STATION

OPEN: Mon-Sat: 08:00-17:00

CLOSED: Sundays & Public Holidays

(All three facilities above)

