



NOTICE OF PLANNED NETWORK MAINTENANCE

Please be advised that the Stellenbosch Municipality ICT Department will be conducting planned network maintenance at our Main Building (HQ) to improve the stability, performance and resilience of our ICT infrastructure.

Maintenance Details

Date: Friday 26 June 2026 to Saturday 27 June 2026

Time: 17:00, Friday 26 June to 17:00, Saturday 27 June

Expected Duration: 24 hours

Services That Will Be Affected

During the maintenance window, the following services may experience interruptions or be unavailable:

- All Internet services at the Municipal Head Office (HQ) and neighbouring office buildings connected to the Municipal network.
- All incoming hosted services and websites hosted through the Municipal network.
- Wi-Fi services across the entire Municipal network.
- APN (Access Point Name) / 3G services for staff and Municipal service meters.

Services That Will Not Be Affected

The following services are expected to remain operational throughout the maintenance period:

- CCTV cameras streaming to the Network Video Recorder (NVR).
- SCADA Electrical monitoring service
- Cabled Internet connectivity at our Emergency services building
- Telephone Service to our main number 021 808 8111 and 8999

We apologise for any inconvenience this may cause and appreciate your patience and understanding as we perform these essential improvements.

For any urgent enquiries during the maintenance period, please contact us on 021 808 8111/8999.

ISSUED BY STELLENBOSCH MUNICIPALITY ICT DEPARTMENT

24 June 2026
