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Directorate: Infrastructure Services

DOCUMENT ROUTE FORM

Including "For noting" Reports

DOCUMENT TYPE

ITEM		DEVIATION (EXCLUDING COUNCILLORS)		CONTRACT (EXCLUDING COUNCILLORS)		REPORT (COUNCILLORS INPUT)		SERVICE LEVEL AGREEMENT		TERMINATION AGREEMENT

NOTICE 186/2026

REFUSE / RECYCLING COLLECTION DURING THE FESTIVE SEASON 26/27

REQUESTED SIGNATORY	SUPPORTED/ NOT SUPPORTED/ APPROVED/ NOT APPROVED	SIGNATURE/COMMENTS	DATE
SENIOR MANAGER: WASTE MANAGEMENT Clayton Hendricks	Supported		19/11/2026
DIRECTOR: INFRASTRUCTURE SERVICES Preshane Chandaka			19/11/2026

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☎ 021-808 8344 / 8957 / 8953 / 8215 / 8345
0769510768
Directorate: Infrastructure Services
Direktoraat: Infrastruktuurdienste
epos/email:
engineering.services@stellenbosch.gov.za

KENNISGEWING NR. / NOTICE NO. 186/2026

VULLISVERWYDERING / HERWINNING TYDENS DIE FEESGETY

Geagte Inwoner

Neem assblief kennis dat daar **geen** normale herwinning / vullisverwyderingsdiens op **Vrydag, 25 Desember 2026 en Vrydag, 1 Januarie 2027** gelewer sal word nie. Die geaffekteerde areas sal 'n diens op **Saterdag, 26 Desember 2026 en Saterdag, 2 Januarie 2027** ontvang.

U word vriendelik versoek om geen herwinning / vullis op die betrokke datum uit te plaas nie, maar wel op die alternatiewe datum soos hierbo aangedui.

Die Stellenbosch stortingsterrein, die oorlaaistasies te Klapmuts en aflaai fasiliteit te Franschhoek sal ook gesluit wees op die datums soos hierbo aangedui. Die fasiliteite sal wel op die ander publieke vakansiedae en Saterdae operasioneel wees tot 13:00.

Inwoners moet nie geintimideerd voel om kersgeskenke of donasies te skenk aan die personeel van die Afvalbestuur Afdeling nie.

Stellenbosch Munisipaliteit beskik oor 'n streng beleid wat enige personeel verbied om geskenke of donasies van die publiek te vra. Die personeel ontvang 'n 13de tjek wat deel is van hul vergoedingspakket, daar is dus geen verpligting op enige inwoner om te voldoen aan enige eise van Afvalbestuur se personeel nie.

Inwoners word dringend versoek om enige voorvalle van intimidasie wat met bogenoemde verband hou, te rapporteer tydens kantoorure by telefoonnommer (021) 808 8248 of Whatsapp by 076 951 0768. Inligitng wat benodig word indien u 'n insident wil aanmeld, is die datum, plek en tyd van insident, sowel as die registrasienommer indien daar 'n voertuig betrokke was. Dit sal die proses bespoedig om die oortreders te identifiseer. Insidente sal onmiddelik ondersoek word en in die geval waar inwoners die insident kan bevestig, sal die nodige dissiplinêre aksie geneem word.

REFUSE / RECYCLING COLLECTION DURING THE FESTIVE SEASON

Dear Resident

Please be informed that the normal municipal recycling / refuse collection services **will not** be rendered on **Friday, 25 December 2026 and Friday, 1 January 2027**. The areas affected will be serviced on **Saturday, 26 December 2026 and Saturday, 2 January 2027**.

Residents are kindly requested to not place waste out for collection on the relevant date, but rather on the alternate date as indicated above.

The Waste Disposal Facilities (Stellenbosch Landfill Site, Klapmuts Transfer Station, and Franschhoek Drop off will also be closed on the above-mentioned dates. The facilities will however be operational on all other public holidays and Saturdays till 13:00.

Residents must not be intimidated into giving 'Christmas boxes/ gifts or donations' to Waste staff.

Residents are advised that the Stellenbosch Municipality has a policy that strictly forbids Solid Waste collection personnel and other service personnel from soliciting residents for 'Christmas boxes' and 'donations'. Collection



staff are remunerated with a 13th cheque at the end of November annually, and there is therefore no obligation from members of the public further to give "Christmas boxes/ gifts or donations".

It would be appreciated if residents could report any incidents of intimidation by Municipal staff to (021) 808 8248 or Whatsapp 076 951 0768 during office hours, 08:00 - 16:30. In addition, the date, time and place and vehicle registration number should also be provided in order that the transgressors can be identified. Such reports will be investigated immediately and, where residents are willing to testify, the Municipality will take the necessary disciplinary action.