

☎ 021-808 8344 / 8957 / 8953 / 8215 / 8345
📞 0769510768

Directorate: Infrastructure Services
Direktoraat: Infrastruktuurdienste

epos/email:
engineering.services@stellenbosch.gov.za

MUNICIPAL NOTICE 111 /2026

NOTICE TO ALL TIME-OF-USE (TOU) ELECTRICITY CUSTOMERS

Implementation of Updated Eskom Time-of-Use Periods

Effective Date: 1 July 2026

Dear Valued Customer,

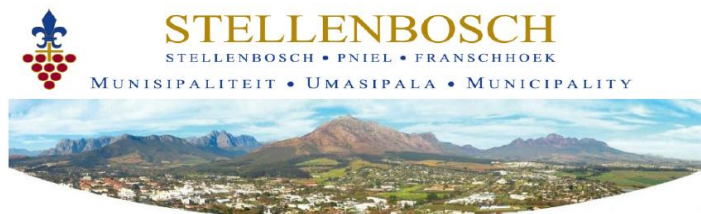
Please be advised that Stellenbosch Municipality has implemented the updated Eskom Time-of-Use (TOU) periods for all customers billed on Time-of-Use tariffs, effective **1 July 2026**. These changes have been introduced to align the Municipality's TOU tariffs and meter configurations with Eskom's approved 2026/2027 Time-of-Use schedule and the Municipality's approved electricity tariffs.

What This Means for You

- All applicable TOU electricity meters will be updated with the new Eskom Time-of-Use periods.
- Electricity consumed during Peak, Standard and Off-Peak periods will be billed according to the updated TOU schedule.
- Customers are encouraged to familiarise themselves with the revised TOU periods and, where possible, shift discretionary electricity consumption to Off-Peak periods to optimise electricity costs.

Customers with Smart or Programmable Meters

Where a physical meter reconfiguration is required, Stellenbosch Municipality or its appointed service provider will arrange access to the premises. Customers requiring an appointment will be contacted directly.



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Comparison of Time-of-Use Periods

Low Demand Season (Summer) – September to May

Monday to Friday

Old TOU Periods

00:00 – 06:00 Off-Peak
06:00 – 07:00 Standard
07:00 – 10:00 Peak
10:00 – 18:00 Standard
18:00 – 20:00 Peak
20:00 – 22:00 Standard
22:00 – 24:00 Off-Peak

New TOU Periods

00:00 – 06:00 Off-Peak
06:00 – 07:00 Standard
07:00 – 09:00 Peak
09:00 – 18:00 Standard
18:00 – 21:00 Peak
21:00 – 22:00 Standard
22:00 – 24:00 Off-Peak

Saturday

Old TOU Periods

00:00 – 07:00 Off-Peak
07:00 – 12:00 Standard
12:00 – 18:00 Off-Peak
18:00 – 20:00 Standard
20:00 – 24:00 Off-Peak

New TOU Periods

00:00 – 07:00 Off-Peak
07:00 – 12:00 Standard
12:00 – 18:00 Off-Peak
18:00 – 20:00 Standard
20:00 – 24:00 Off-Peak

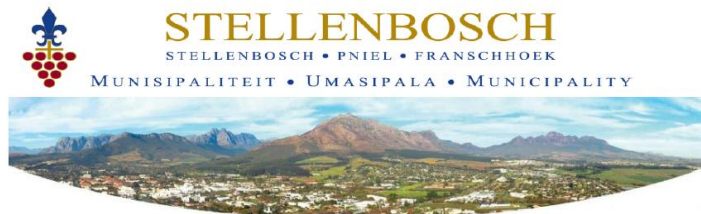
Sunday

Old TOU Periods

00:00 – 24:00 Off-Peak
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New TOU Periods

00:00 – 17:00 Off-Peak
17:00 – 19:00 Standard
19:00 – 24:00 Off-Peak



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High Demand Season (Winter) – June to August

Monday to Friday

Old TOU Periods

00:00 – 06:00 Off-Peak
06:00 – 09:00 Peak
09:00 – 17:00 Standard
17:00 – 19:00 Peak
19:00 – 22:00 Standard
22:00 – 24:00 Off-Peak

New TOU Periods

00:00 – 06:00 Off-Peak
06:00 – 08:00 Peak
08:00 – 17:00 Standard
17:00 – 20:00 Peak
20:00 – 22:00 Standard
22:00 – 24:00 Off-Peak

Saturday

Old TOU Periods

00:00 – 07:00 Off-Peak
07:00 – 12:00 Standard
12:00 – 18:00 Off-Peak
18:00 – 20:00 Standard
20:00 – 24:00 Off-Peak

New TOU Periods

00:00 – 07:00 Off-Peak
07:00 – 12:00 Standard
12:00 – 17:00 Off-Peak
17:00 – 19:00 Standard
19:00 – 24:00 Off-Peak

Sunday

Old TOU Periods

00:00 – 24:00 Off-Peak
—
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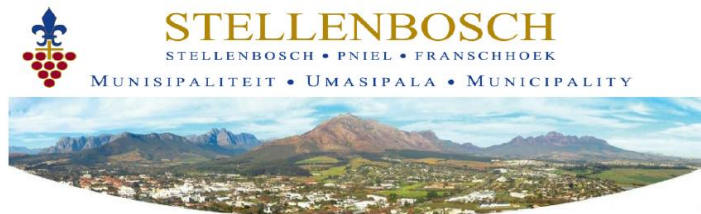
New TOU Periods

00:00 – 17:00 Off-Peak
17:00 – 19:00 Standard
19:00 – 24:00 Off-Peak

Further Information

The updated Time-of-Use periods and the 2026/2027 electricity tariffs are available on the Stellenbosch Municipality website. Customers are encouraged to review the revised schedule to understand how these changes may affect their electricity consumption and billing.

The Municipality remains fully committed to maintaining service continuity and ensuring the uninterrupted delivery of services to all customers. We will continue to engage with stakeholders and provide updates where necessary.



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Enquiries

Should you have any queries, please contact the **Let's Fix It Desk**:

- **WhatsApp:** 076 951 0768
- **Telephone:** 021 808 8106 / 8107 / 8215 / 8343 / 8953 / 8957
- **Email:** engineering.services@stellenbosch.gov.za

We appreciate your cooperation and thank you for your continued support as we implement these changes to ensure alignment with Eskom's approved Time-of-Use structure.

Infrastructure Services Directorate
Stellenbosch Municipality