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📱 0769510768

Directorate: Infrastructure Services
Direktoraat: Infrastruktuurdienste

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engineering.services@stellenbosch.gov.za

LEVEL 2 WATER RESTRICTIONS PUBLIC NOTICE IN TERMS OF SECTION 84 OF THE STELLENBOSCH MUNICIPAL WATER SERVICES BY-LAW, 2017 WITH EFFECT 1 MARCH 2026

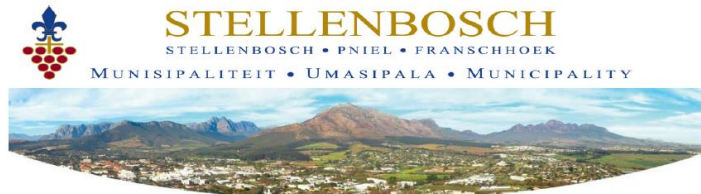
Notice is hereby given that Stellenbosch Municipality moves to Level 2 Water Restrictions. This notice is effective as from 1 March 2026 and tariffs applicable for accounts that will be issued from middle April 2026 and the Level 2 restrictions are as follows:

LEVEL 2 WATER RESTRICTIONS

The Municipality of Stellenbosch will be increasing water restrictions from Level 0 to Level 2 Water Restrictions, effective from 1 March 2026 until further notice. Tariffs as published under "20% Water restriction periods" will be used to calculate water use accounts issued from middle April 2026. Note that the notice will indicate what water uses are allowed, disallowed or partially allowed.

RESTRICTIONS APPLICABLE TO ALL CUSTOMERS

- All water users are required to use no more than 330 litres of municipal drinking water per person per day in total irrespective of whether you are at home, work or elsewhere.
- Watering/irrigation with municipal drinking water is allowed. Irrigation may be done before 09H00 or after 18h00 for 1 hour on Tuesdays and Saturdays. Automatic irrigation systems may be used. (Nurseries and customers involved in agricultural activities or with historical gardens may apply for exemption. For more information, visit www.stellenbosch.gov.za .)
- Municipal departments may water/irrigate sports fields, parks, etc., but should endeavour mainly to use non-drinking water and upon agreement of days and times with the Water and Sanitation Division.
- Facilities/customers encouraged to use borehole water, treated effluent water, spring water, irrigation water or wellpoints instead of municipal water.
- All boreholes and wellpoints must be registered with the Municipality and must display the official Stellenbosch Municipality signage clearly visible from a public thoroughfare. Visit www.stellenbosch.gov.za for instructions on how to register.
- Borehole/wellpoint/irrigation water must be used efficiently to avoid wastage and evaporation. Borehole/wellpoint/irrigation water users are strongly encouraged to water/irrigate only on Tuesdays and Saturdays before 09:00 or after 18:00 for a maximum of one hour.
- All properties where alternative, non-drinking water resources are used (including rainwater harvesting, greywater, treated effluent water, irrigation water and spring water) must display signage to this effect clearly visible from a public thoroughfare. Visit www.stellenbosch.gov.za for further information.



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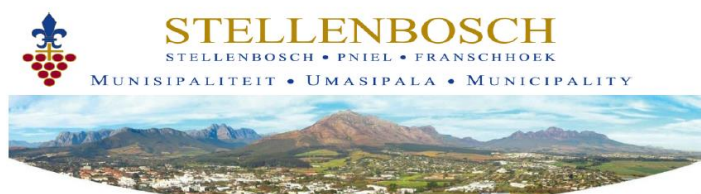
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- Limited washing or hosing down of hard-surfaced or paved areas with municipal drinking water is allowed. Users, such as abattoirs, food processing industries, care facilities, animal shelters and other industries or facilities with special needs (health/safety related only) must apply for exemption. For more information, visit www.stellenbosch.gov.za.
- The use of municipal drinking water for ornamental water fountains or water features is allowed, provided that water must be circulated.
- Topping up (manual/automatic) of swimming pools with municipal drinking water is allowed, pool covers must be fitted.

RESTRICTIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

- Single residential properties (domestic full tariff category) may not consume more than 40 000 litres (40kl) per month, unless the total of 330l per person per day exceeds the 40kl total in which case the total calculated amount must not be exceeded. Unauthorised usage will be liable to an admission of guilt fine in accordance with the various sections of the Water Services By Law. (See note 1 below.)
- Cluster developments (e.g. flats and housing complexes) consuming more than an average of 40kl litres per residential unit per month will be liable to an admission of guilt fine in accordance with the various sections of the Water Services By Law. (See note 1 below.)
- Washing of vehicles, trailers, caravans, boats, etc. with municipal drinking water allowed. Washing can be done after 18h00 or before 09h00 on any day.
- Customers are strongly encouraged to install water efficient parts, fittings and technologies to minimise water use at all taps, showerheads and other plumbing components.
- You are encouraged to make maximum use of greywater, rainwater or other non-drinking water for purposes of gardening or toilet flushing.
- The use of portable or any temporary play pools is discouraged.
- No increase of the indigent water allocation over and above the free 300 litres a day will be granted, unless through prior application and permission for specific events such as burial ceremonies.
- Registered Guesthouses may apply for an exemption but will then be required to reduce the consumption of water to at least 20% below the consumption of the 2025 year during the same time.

Failure to comply to the above will constitute an offence in terms of the Municipality's Water Services By-law, 2017 (or as amended). The accused will be liable to admission of guilt fines, and/or, in accordance with section 84(c), an installation of a water management device(s) at premises where the



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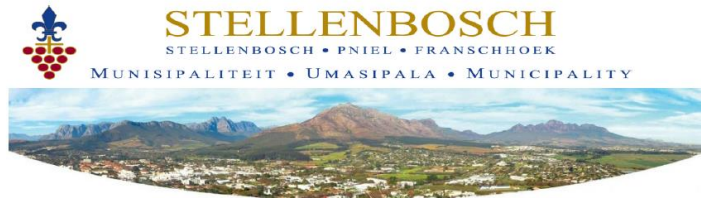
non-compliance occurs. The cost thereof will be billed to the relevant account holder. This provision is effective from 1 March 2026.

RESTRICTIONS APPLICABLE TO NON-RESIDENTIAL CUSTOMERS

- All commercial properties must ensure that their monthly consumption of municipal drinking water is reduced by 20% compared to consumption for the equivalent period in the 2025 year.
- All agricultural users must ensure that their monthly consumption of municipal drinking water is reduced by 10% compared to consumption for the 2025 year.
- Washing of vehicles, trailers, caravans, boats, etc. with municipal drinking water is allowed. Washing to be done after 18h00 or before 09h00 on any day. The Public is requested to preferably make use of non-drinking water or clean with waterless products or dry steam cleaning processes. This applies to both formal and informal car washes.
- The operation of spray parks is prohibited provided that water is circulated.
- Customers must install water efficient parts, fittings and technologies to minimise water use at all taps, showerheads and other plumbing components in public places and adhere to Water By-law requirements.
- New landscaping or sports fields may be established, but irrigation with non-drinking water should be favoured.
- For users, supplied with water in terms of special contracts (notarial deeds, water service intermediaries or water service providers), the contract conditions shall apply.
- The Municipality will install Water management Devices where water is mismanaged. The cost of the limiting device will be billed to the relevant account holder.

Failure to comply will constitute an offence in terms of the Municipality's Water Services By-law, 2017 (or as amended). The accused will be liable to admission of guilt fines, and/or, in accordance with section 84(c), an installation of a water management device(s) at premises where the non-compliance occurs. The cost thereof will be billed to the relevant account holder. This provision is effective from 1 December 2018.

NOTE 1



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Customers with good reason for higher consumption need to provide the Municipality with adequate sworn motivation to justify their higher consumption.

Other restrictive measures, not detailed above, as stipulated in the Water Services By-law, 2017 (or as amended) still apply. Any previous exemptions issued, if any, are revoked. New applications must be submitted for water usage in excess of Level 2 restrictions. Water pressure may be controlled or interrupted to limit water leaks and as such may cause intermittent water supply.

For further information visit www.stellenbosch.gov.za or contact us via email: engineering.services@stellenbosch.gov.za or the Lets Fix It whatsapp service 0769510768