STELLENBOSCH
STELLENBOSCH • PNIEL • FRANSCHHOEK
MUNICIPALITY • UMASIPALA • MUNISIPALITEIT

MANAGER: ICT INFRASTRUTURE SERVICES
CORPORATE SERVICES
REF: CS/ICT/IF/01

Requirements: A relevant three-year tertiary qualification, preferably a National Diploma or Degree in Information Technology, Computer Science, or Business Information Management (NQF Level 6) or higher • 8 years or more relevant experience of which 3 years must be at Supervisory level • Valid code B driver's license • Required Minimum competency unit standards (if not in possession, must be able to obtain unit standards within 18 months of appointment).

Other requirements: Experience in Telecommunications and Network Support • Experience in Telephony support from VOIP to Analogue services • Experience in Microsoft Desktop Support Advance computer skills • Excellent Customer Service Skills • Excellent Time Management Skills • Must show Initiative and willingness to grow • Well-developed interpersonal skills • Ability to work independently and in teams • Ability to function effectively under pressure, meet deadlines and work accurately • Availability and willingness to work overtime • Supervisory and leadership skills • Proficiency in English (written and verbal); proficiency in a second official language of the Western Cape (Afrikaans and/or Xhosa) will be an added advantage • Excellent communication and interpersonal skills • Problem-solving and strategic thinking capabilities • Analytical skills • Project management skills • Knowledge and experience of the ICT infrastructure environment to ensure storage, network, connectivity, hardware, and disaster recovery management • Knowledge and experience of telecom management • Exceptional knowledge of computer literacy, servers, and applications.

Responsibilities/Duties: Manage the ICT Infrastructure • Deliver ICT operational services • Develop and implement an ICT infrastructure strategy aligned with the municipality's objectives • Manage and optimize network services, servers, storage, and cloud infrastructure • Manage ICT Continuity in line with Business continuity Plan • Manage vendor relationships and ensure compliance with service level agreements (SLAs) • Ensure compliance with relevant regulations and standards • Lead and mentor the ICT infrastructure team, fostering a culture of collaboration and continuous improvement • Ensure efficient delivery of end-user support and incident management • Ensure the provisioning of a reliable telephone service • Maintain a high availability of a municipal-wide interconnected network infrastructure, data centres, and related monitoring systems • Maintain proper control over the acquisition and distribution of IT assets • Ensure successful implementation of ICT Infra-structure projects within specified time frames • Coordinate the provisioning of adequate IT staff and required skill sets • Manage the performance of IT service providers as per approved service level agreement.

Job related Enquiries: Mr Regan Mooideen 021 808 8538

General Enquiries: Ms Lucretia Koegelenberg 021 808 8102 or Ms Evan Williams 021 808 8059 or Ms Lisa Patience 021 808 8064

Salary: R 643 861,73 – R 835 754,12 **Plus benefits**

Applications, clearly marked and accompanied by the application form, a comprehensive CV, certified copies of qualifications, licenses and the details of contactable referees, must be emailed to the Human Resource Management Services at Stellenbosch Municipality at the following email address specifically linked to the above Directorate: corporatejobs@stellenbosch.gov.za

Your application must be completed on an official application form of Stellenbosch Municipality and will not be considered if not submitted.
Application forms can be found on the Stellenbosch Municipal website https://stellenbosch.gov.za

Applications for the above-mentioned vacancy must be sent via the given email. If not, it will not be considered. No hand-delivered or posted applications will be considered.

Please note: By applying for this position, the candidate consents to verification checks of qualifications, criminal records and must be willing to be subjected to a rigorous evaluation process. Receipt of applications will not be acknowledged and no supporting documentation will be returned. Canvassing with Councillors or any other decision-maker/ member of the Selection Committee, is not permitted and proof thereof will result in disqualification of your application.

Closing date: 07 October 2026

Stellenbosch Municipality is an Equal Opportunity employer. Appointments will be made in accordance with the Municipality's approved Employment Equity Plan (EE Plan) in terms of section 20 of the Employment Equity Act 55 of 1998. Candidates from the designated groups, especially those with disabilities, are encouraged to apply. Candidates are encouraged to self-identify their designated group status on the application form. If you do not hear from us within ten (10) weeks of the closing date, please regard your application as unsuccessful. For more details on vacancies, visit our website www.stellenbosch.gov.za The Council reserves the right not to make an appointment and to add/amend/change the salary package.