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Directorate: Infrastructure Services
Directorate: Infrastruktuurdienste

AMENDED MUNICIPAL NOTICE: 13/2025

RESIDENTS OF OSTARA STREET, JAMESTOWN: RESCHEDULING OF SMOKE TEST AND STORMWATER INGRESS

Dear Resident/Property Owner,

Please be informed of an upcoming smoke test on the municipal sewer system **in Ostara Street, Jamestown**, rescheduled to **Monday, 17 February 2025 due to a delay in the delivery of the equipment**. The smoke test is part of the municipality's ongoing efforts to address the reported sewer odour issue in the area and to identify any faults in the sewer infrastructure.

What is a Smoke Test?
A sewer smoke test involves the introduction of non-toxic smoke into the sewer system to help identify leaks, cracks, or other issues causing the sewer gases to escape. This process will also assist in detecting the potential causes of unpleasant odours within your household plumbing or the surrounding area.

Important Notes:

- Smoke may be visible around your property during the test. Please do not be alarmed, as this is a normal part of the testing process. It is simply confirming the locations where sewer gases might be escaping.
- If you notice smoke inside your home, please block your drain temporarily using a wet rag to prevent smoke from entering your property. This will allow the test to continue. Please report any such occurrences to Resident Engineer Wade Basson @ 082 731 9479 or contact Stellenbosch Municipality Services: engineering.services@stellenbosch.gov.za WhatsApp 0769510768.

STORMWATER AND RAINWATER FROM ENTERING THE MUNICIPAL SEWER SYSTEM

Dear Resident/Property Owner

In addition to the smoke test, we would like to remind residents of the importance of preventing stormwater and rainwater from entering the municipal sewer system. According to Section 121(6) of Stellenbosch Municipality's Water Services By-Law, it is prohibited to allow rainwater or stormwater to enter the municipal sewer system.

The entry of stormwater and rainwater into the sewer system can lead to several problems, including:

1. Overloading the Sewer System: Stormwater can overwhelm sewer systems, leading to blockages and manhole overflows during rainfall.
2. Strain on Wastewater Treatment Works: The wastewater treatment works are not equipped to accommodate the additional stormwater inflow, resulting in increased operational challenges and costs.
3. Environmental Impact: Stormwater often carries pollutants that can negatively affect the environment, including rivers and properties.

To comply with the Water Services By-Law and prevent stormwater ingress, please ensure that stormwater and rainwater from your property is not entering the municipal sewer system. Please check your property for any connections that might allow this and take immediate action to disconnect or prevent such flow within ***30 days*** from the date of this notice. Failure to comply may result in further enforcement action.

We apologize for the inconvenience and thank you for your cooperation.

Municipal Greetings