



STELLENBOSCH
STELLENBOSCH • PNIEL • FRANSCHHOEK
MUNISIPALITEIT • UMASIPALA • MUNICIPALITY



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📱 0769510768

Directorate: Infrastructure Services
Direktoraat: Infrastruktuurdienste

epos/email:
engineering.services@stellenbosch.gov.za

KENNISGEWING 118/2024

VERANDERING VAN DIE LASBEHEER AFSKAKELINGSTYE

Geagte Verbruiker

Stellenbosch Munisipaliteit wil graag inwoners daarop attent maak dat die afskakelingstye van alle warmwatersilinders met ingang van 01 September 2024 vanaf 17h00-19h00 (winter spitsperiode) na 18h00-20h00 (somer spitsperiode) verander. Stellenbosch Munisipaliteit bied verskoning aan vir enige ongerief en bedank alle inwoners vir hul samewerking om die druk op die elektrisiteitsnetwerk te verlig.

Meer belangrik, Stellenbosch Munisipaliteit wil graag alle inwoners aanmoedig om alle probleme met betrekking tot die afskakelingseenheid eers aan die Munisipaliteit te rapporteer voordat enige private kontrakteurs geraadpleeg word. Die Munisipaliteit sal ongelukkig nie verantwoordelik gehou kan word vir enige koste verbonde as gevolg van dienste wat by privaat kontrakteurs aangevra word nie.

Enige verdere navrae aangaande die projek kan gerig word per epos engineering.services@stellenbosch.gov.za, WhatsApp 0769510768 of skakel 021 808 8957, 021 808 8343, 021 808 8215, 021 808 8953 of 021 808 8345

NOTICE 118/2024

CHANGING OF RESIDENTIAL LOAD/GEYSER CONTROL SWITCHING TIMES

Dear Consumer

Stellenbosch Municipality wishes to inform all affected residents that the switching time of all geysers will be changed from 17h00-19h00 (winter peak timeslot) to 18h00-20h00 (summer peak timeslot) as from 01 September 2024. The Municipality apologizes for any inconvenience caused due to this change and offers a special word of thanks to everyone for their assistance to relieve the pressure on the national grid.

More importantly, Stellenbosch Municipality advises that all geyser control device related problems/queries be directed to the Municipality first before any private contractors are consulted. The Municipality will unfortunately not be held liable for any cost incurred as a result of services requested from private contractors.

Any further related enquiries regarding this project can be directed to Infrastructure Services help desk via email: engineering.services@stellenbosch.gov.za, WhatsApp 0769510768 or contact 021 808 8957, 021 808 8343, 021 808 8215, 021 808 8953 or 021 808 8345

**Directorate: Infrastructure Services
2024/08/29 (VD)**