



STELLENBOSCH MUNICIPALITY

STELLENBOSCH · PNIEL · FRANSCHHOEK

MUNISIPALITEIT · UMASIPALA · MUNICIPALITY

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Department: Infrastructure Services
Departement: Infrastruktuurdienste

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MUNISIPALE KENNISGEWING / MUNICIPAL NOTICE 76/2024

CONFIRMATION OF DRINKING WATER QUALITY IN THE FRANSCHHOEK MUNICIPAL AREA

The Stellenbosch Municipality is aware of color in the Drinking Water in parts of the Franschhoek area. The color is caused by tannins from plant material. The water is still safe to drink and properly disinfected. A spike in tannins concentration is typically experienced during and after heavy rain. Measurement at the Franschhoek water treatment plant, which supplies the eastern part of the Franschhoek network, have confirmed this to be the case. The Franschhoek Water Treatment plant is currently not capable of removing dissolved color. This capability will be added with planned upgrades to the treatment facility within the next two years.

Please be advised that the Municipality is extremely thorough on the testing of our drinking water to ensure that that is within the national limits. This is a legal requirement and if there is any doubt about this process, all municipalities are legally obliged to stop distribution immediately and to inform residents. There are many layers of stringent quality oversight to ensure that this will never occur in Stellenbosch, and it is also according to national legislation which obligates municipalities to this effect.

Communities can be assured that our operational teams are continually working on maintaining safe drinking water as well as implementing continuous improvements on our processes. The operational staff investigate all drinking water quality queries as well as perform regular shock disinfection on our Bulk Water Infrastructure as a supplementary disinfection step (in addition to the continuous disinfection at treatment).

Residents are encouraged to make use of the **Lets Fix It platforms 021 808 8215, 021 808 8343, 021 808 8957, 021 808 8953, 021 808 8345, Whatsapp 076 951 0768** or email engineering.services@stellenbosch.gov.za to report any water related matters

Directorate: Infrastructure Services

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