

FAQ:

1. Does Stellenbosch Municipal area have a day Zero?

With the cooperation of every resident, we will be able to supply water to our residents during the current period of crisis. If this situation changes, the Municipality will inform residents of a contingency plan in a timely manner.

2. Where do we get our water from?

To date, Stellenbosch Municipality has received two thirds of its water from City of Cape Town sources, which includes the Theewaterskloof Dam, the Wemmershoek Dam and the Steenbras Dam. The remaining third comes from the Idas Valley Dams.

As part of our Drought Management Plan, we will be going off grid almost completely. This means that we will cut our dependency on water from City of Cape Town water sources, and switch to our own. These sources are a combination of groundwater and borehole water which will be connected to our systems.

3. How does the students/university impact on our water supply?

The students are part of our residents and their water usage has been considered as part of our Drought Response Plan. The Municipality and the University has worked very closely together to make sure that the students and faculty are aware of the fact that this is drought stricken area subjected to water restrictions.

The Municipality and University is in continuous contact to ensure that the students adhere to water restrictions. Their

usage is carefully monitored, as is the consumption of the entire municipal area.

4. What measures are the Municipality taking to make sure residents have access to water?

Stellenbosch Municipality was very proactive and approved a Drought Response Plan in June 2017. This plan involved making a budget available to put all possible measures in place to ensure that our residents have water resources available to provide for the most basic needs.

This plan involved the drilling of various strategic boreholes across the WCO24 area, installing the necessary infrastructure and obtaining mobile purification plants to ensure safe water to our residents. The implementation of our plan has been very successful and that is why we are able to supply water to our residents off grid and during this time of crisis.

This is however a very basic supply and we cannot afford a drop to be wasted! Therefore, please adhere to the water restrictions!!

5. When the drought ends, what will become of the boreholes and equipment the municipality bought?

This infrastructure will remain part of our municipal system and has been incorporated into our water master plan. These sources will all be utilised, after the drought, to a lesser extent to continue to reduce our dependence on City of Cape Town sources.

6. How do the water restrictions impact on events?

The Municipality scrutinises every event application and if the event does not comply with our water restrictions, the application will not be approved.

The Municipality has adjusted its event application process and is scrutinising all applications to make sure that it will not impact on our water restrictions. No event that will impact on our water restrictions will be approved.

As part of any event application, event organisers must make information available to event goers about our water restrictions and submit a communications plan on how they will communicate this to event goers. Event organisers must motivate what steps they will take to save water during an event and what alternative water saving methods (for example waterless hand sanitizers in restrooms) they will make available to event goers.

Visitors are always welcome but any visitors to our area must adhere to our water restrictions. They are however reminded that we are drought stricken area and their cooperation is vital to defeat day zero.