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## 1. MUNICIPAL MANAGER'S QUALITY CERTIFICATE

I, Geraldine Mettler, the Municipal Manager of the Stellenbosch Municipality, submits the Final Revised Top Layer (TL) Service Delivery and Budget Implementation Plan (SDBIP) for the 2020/21 financial year for approval by the Executive Mayor. This Revised TL SDBIP 2020/21 has been prepared in terms of the stipulated requirements as documented in the Local Government: Municipal Finance Management Act, 2003 (Act No. 56 of 2003) and regulations made under this Act.

GERALDINE METTLER
MUNICIPAL MANAGER

Date: $\qquad$

## 2. EXECUTIVE MAYOR'S CERTIFICATE OF APPROVAL

I, Gesie Van Deventer, in my capacity as the Executive Mayor of the Stellenbosch Municipality, hereby approves the Final Revised Top Layer (TL) Service Delivery and Budget Implementation Plan (SDBIP) for the 2020/21 financial year as required in terms of the Local Government: Municipal Finance Management Act, 2003 (Act No. 56 of 2003) and regulations made under this Act.

## CLLR ADV GESIE VAN DEVENTER EXECUTIVE MAYOR

Date: $\qquad$

## 3. IMPLEMENTATION, MONITORING AND REVIEW - ONE YEAR

The Local Government: Municipal Finance Management, 2003 (Act No. 56 of 2003) (MFMA) requires that municipalities prepare a Service Delivery and Budget Implementation Plan (SDBIP) as a strategic financial management tool to ensure that budgetary decisions that are adopted by municipalities for the financial year are aligned with their strategic planning tool, the Integrated Development Plan (IDP). The SDBIP is a contract between Council, administration and the community. It gives effect to the IDP and budget of the municipality.

The municipal budget shall give effect to the Strategic Focus Areas as contained in the IDP. The Top Layer (TL) Service Delivery and Budget Implementation Plan (SDBIP) shall contain details on the execution of the budget and information on programmes and projects. Quarterly, halfyearly and annual performance reports must also be submitted to Council as a means to monitor the implementation of the predetermined objectives as contained in the IDP.

The SDBIP is a one - year detailed implementation plan which gives effect to the IDP and Budget of the Municipality. It is a contract between the administration, Council and community expressing the goals and objectives set by Council as quantifiable outcomes that can be implemented by the administration over the next twelve months. This provides the basis of measuring the performance in service delivery against end year targets and implementing budget.
Indicators developed for the Stellenbosch Municipality addresses the Strategic Focus Areas of the Municipality. The Municipality utilises the one-year TL SDBIP to ensure that it delivers of its service delivery mandate by indicating clear indicators and targets. These indicators also forms the basis of the performance plans of the Directors, hence, the Directors are being evaluated on the approved TL SDBIP indicators.

The five necessary components are:

1. Monthly projections of revenue to be collected for each month;
2. Monthly projections of expenditure (operating and capital) and revenue for each vote;
3. Quarterly projections of service delivery targets and performance indicators;
4. Ward information for expenditure and service delivery; and
5. Detailed capital works plan broken down by ward over three years.
6. FINAL REVISED TOP LAYER SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) 2020/21: PER STRATEGIC FOCUS AREA (SFA)
4.1

SFA 1 - VALLEY OF POSSIBILITY

| SFA 1 - Valley of Possibility |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| $\begin{aligned} & \text { IDP Ref } \\ & \text { No } \end{aligned}$ | TL Ref No | Directorate | Indicator (Activity/ Project/ Programme/ Key Initiative) | Unit of Measurement |  | $\begin{aligned} & \text { \% } \\ & \text { 0̀ } \\ & 3 \end{aligned}$ | 5 year target | Baseline (Actual result 2018/19) | Annual Target 2020/21 | TOP LAYER: Service Delivery and Budgeł Implementation Plan (SDBIP) 2020/21 |  |  |  | POE |  |
|  |  |  |  |  |  |  |  |  |  | Q1 | Q2 | Q3 | Q4 |  |  |
| KPI007 | TL58 | Planning and Economic Development | The number of jobs created through the Municipality's local economic development initiatives including capital projects (NKPI Proxy - MSA, Reg. S10(d)) | Number of job opportunities created through the Municipality's local economic development initiatives including capital projects by 30 June | $\begin{aligned} & \stackrel{0}{\varepsilon} \\ & \underline{\varepsilon} \\ & \stackrel{0}{0} \\ & \stackrel{O}{2} \end{aligned}$ | All | $\begin{gathered} 1300 \\ \text { per } \\ \text { annum } \end{gathered}$ | 153.10 | 1300 job opportunities created through the Municipality's local economic development initiatives including capital projects by 30 June | $\begin{gathered} 400 \\ (400) \end{gathered}$ | $\begin{gathered} 900 \\ (900) \end{gathered}$ | $\begin{gathered} 1100 \\ (1100) \end{gathered}$ | $\left(\begin{array}{c} 1300 \\ 1 \\ (1300) \end{array}\right.$ | EPWP reporting system | ¢ ¢ U O |
| KPI008 | TL59 | Planning and Economic Development | Land-use <br> applications considered by the Municipal Planning Tribunal within 120 days from a complete land-use application | Percentage of landuse applications considered by the Municipal Planning Tribunal within 120 days after a complete landuse application |  | All | 90\% per annum | 40\% | $90 \%$ of land-use applications considered by the Municipal Planning Tribunal within 120 days after a complete landuse application | 90\% | 90\% | 90\% | 90\% | Minutes of the MPT Meeting | ® ¢ U O |
| KPI009 | TL60 | Planning and Economic Development | Training opportunities provided for entrepreneurs and Small, Medium and Micro Enterprises (SMMEs) | Number of quarterly training opportunities provided for entrepreneurs and SMMEs |  | All | $4 \text { per }$ annum | 5 | 4 quarterly training opportunities provided for entrepreneurs and SMMES | $\begin{gathered} 1 \\ (1) \end{gathered}$ | $\begin{gathered} 1 \\ (2) \end{gathered}$ | $\begin{gathered} 1 \\ (3) \end{gathered}$ | $\begin{gathered} 1 \\ (4) \end{gathered}$ | Attendance Registers | 訁 $\frac{2}{3}$ 0 |
| KPIO12 | TL61 | Planning and Economic Development | Revised Housing Pipeline (document) submitted to the Mayoral Committee (MayCo) | Number of Revised Housing Pipelines (documents) submitted to the MayCo by 31 May |  | All | 1 per annum | 1 | 1 Revised Housing Pipeline (document) submitted to the MayCo by 31 May | N/A | N/A | N/A | 1 | Proof of submission of the Revised Housing Pipeline (document) to the MayCo | \# 号 0 |

## SFA 1 - Valley of Possibility

| IDP Ref No | TL Ref No | Directorate | Indicator (Activity/ Project/ Programme/ Key Initiative) | Unit of Measurement | $$ | $\begin{aligned} & \text { n } \\ & \frac{1}{0} \\ & \hline \end{aligned}$ | 5 year targeł | Baseline (Acłual result 2018/19) | Annual Target 2020/21 | TOP LAYER: Service Delivery and Budgeł Implementation Plan (SDBIP) 2020/21 |  |  |  | POE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  | Q1 | Q2 | Q3 | Q4 |  |  |
| KPI080 | TL62 | Planning and Economic Development | Submission of Tourism Strategic Plan to the Municipal Manager | Number of Tourism Strategic Plans submitted to the Municipal Manager by 30 June |  | All | 1 per annum | New KPI | 1 Tourism Strategic Plan submitted to the Municipal Manager by 30 June | N/A | N/A | N/A | 1 | Proof of submission of the Tourism Strategic Plan to the Municipal Manager | \% $\frac{2}{2}$ 0 |


| SFA 2 - Green and Sustainable Valley |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  |  | Indicator (Activity/ |  | $\stackrel{\text { ® }}{2}$ | $\bigcirc$ |  | Baseline (Actual |  | $\begin{array}{r} \text { TOP } \\ \mathrm{Bu} \end{array}$ | YER: S Imp (SDB | ce De enta 2020/21 | ry and Plan |  | \% <br> 0 <br> 0 <br> $\frac{0}{0}$ |
|  |  |  |  |  | $\begin{aligned} & 8 \\ & \hline 10 \\ & \hline \end{aligned}$ |  |  | 2018/19) |  | Q1 | Q2 | Q3 | Q4 |  |  |
| KPIO16 | TL64 | Infrastructure Services | Conduct an external audit of the Stellenbosch Municipality Waste Disposal Facilities | Number of external audits of the Stellenbosch Municipality Waste Disposal Facilities conducted by 30 June | 0 <br>  <br> 0 <br> 0 <br> 은 <br> 0 | All | 1 per annum | 1 | 1 external audit of the Stellenbosch Municipality Waste Disposal Facilities conducted by 30 June | N/A | N/A | N/A | 1 | Audit report | J $\frac{2}{2}$ 0 |
| KPI073 | TL65 | Infrastructure Services | Implementation of identified waste minimisation projects | Number of identified waste minimisation projects implemented by 30 June |  | All | 2 per annum | New KPI | 2 identified waste minimisation projects implemented by 30 June | N/A | N/A | N/A | $\begin{gathered} 2 \\ (2) \end{gathered}$ | Waste minimisation report submitted to the Municipal Manager | ² $\frac{2}{2}$ 0 |
| KPIO18 | TL63 | Planning and Economic Development | Building plan applications processed within 30 days | Percentage of building plan applications of <500sqm processed within 30 days after date of receipt | $\begin{aligned} & 0 \\ & \stackrel{E}{E} \\ & \text { E } \\ & \frac{D}{O} \\ & \frac{0}{2} \end{aligned}$ | All | $90 \%$ per annum | 76.29\% | $80 \%$ of building plan applications of <500sqm processed within 30 days after date of receipt | 80\% | 80\% | 80\% | 80\% | Building plan application register | © ¢ U O O |
| KPIO19 | TL66 | Infrastructure Services | Waste water quality managed and measured ito the Department of Water and Sanitation's License Conditions for physical and micro parameters | Percentage waste water quality compliance as per analysis certificate, measured quarterly | $\begin{aligned} & 0 \\ & \stackrel{1}{E} \\ & \text { E } \\ & \frac{D}{O} \\ & \frac{0}{2} \end{aligned}$ | All | 80\% per annum | 72.72\% | $70 \%$ waste water quality compliance as per analysis certificate measured quarterly by 30 June | 70\% | 70\% | 70\% | 70\% | Report submitted by the service provider and report from GDS system | 0 ¢ U U O |
| KPI078 | TL52 | Corporate Services | Submission of the Revised Facility Management Plan to the MayCo | Number of Revised Facility Management Plans submitted to the MayCo by 31 May |  | All | 1 per annum | New KPI | 1 Revised Facility Management Plan submitted to the MayCo by 31 May | N/A | N/A | N/A | 1 | Proof of submission of the Revised Facility Management Plan to the MayCo | J $\frac{2}{2}$ 0 |

## SFA 2 - Green and Sustainable Valley

| IDP Ref No | IL Ref No | Directorate | Indicator (Activity/ Project/ Programme/ Key Initiative) | Unit of Measurement |  | $\begin{aligned} & \frac{0}{0} \\ & \frac{0}{0} \\ & 3 \end{aligned}$ | 5 year targeł | Baseline (Acłual result 2018/19) | Annual Targeł 2020/21 | TOP LAYER: Service Delivery and Budget Implementation Plan (SDBIP) 2020/21 |  |  |  | POE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  | Q1 | Q2 | Q3 | Q4 |  |  |
| KPI081 | TL67 | Infrastructure Services | Reduce organic waste | Percentage of organic waste reduced by 30 June | O E ¢ O O O Q | All | 20\% | New KPI | $20 \%$ of organic waste reduced by 30 June | N/A | N/A | N/A | 20\% | Weighbridge data and monthly progress reports | 0 0 0 0 $\vdots$ 0 0 |
| KPI082 | TL68 | Infrastructure Services | Submission of an Integrated Waste Management Plan to the MayCo | Number of Integrated Waste Management Plans submitted to the MayCo by 31 March |  | All | 1 per annum | New KPI | 1 Integrated Waste Management Plan submitted to the MayCo by 31 March | N/A | N/A | 1 | N/A | Proof of submission of the Integrated Waste Management Plan to the MayCo | 5 $\frac{3}{2}$ $\frac{2}{5}$ |


| SFA 3 - Safe Valley |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  |  | Indicator (Activity/ |  | $\stackrel{\text { ® }}{\stackrel{2}{2}}$ | $\because$ |  | Baseline |  |  | ER: Ser Imple (SDBIP | e Deli ntatio 20/2 | $y$ and Plan |  | \% $\frac{0}{0}$ 0 0 |
|  |  |  | (ey |  | $\begin{aligned} & \text { O } \\ & \text { O } \\ & \text { In } \end{aligned}$ |  |  | 2018/19) |  | Q1 | Q2 | Q3 | Q4 |  | - |
| KPIO25 | TL49 | Community and Protection Services | Revised Disaster Management Plan submitted to the Municipal Manager | Number of Revised Disaster Management Plans submitted to the Municipal Manager by 31 March | $$ | All | 1 per annum | 1 | 1 Revised Disaster Management Plan submitted to the Municipal Manager by 31 March | N/A | N/A | 1 | N/A | Proof of submission of the Disaster Management Plan to the Municipal Manager | J $\substack{2 \\ 3}$ 0 |
| KPIO26 | TL50 | Community and Protection Services | Revised Safety and Security Strategy submitted to the Municipal Manager | Number of Revised Safety and Security Strategies submitted to the Municipal Manager by 31 March |  | All | 1 per annum | 1 | 1 Revised Safety and Security Strategy submitted to the Municipal Manager by 31 March | N/A | N/A | 1 | N/A | Proof of submission of the Revised Safety and Security Strategy to the Municipal Manager | J $\frac{2}{2}$ 0 |
| KPIO27 | TL51 | Community and Protection Services | Revised Traffic Management Plan submitted to the Municipal Manager | Number of Revised Traffic Management Plans submitted to the Municipal Manager by 28 February | $\begin{aligned} & 0 \\ & \stackrel{0}{E} \\ & \text { E } \\ & \frac{0}{O} \\ & \frac{0}{2} \end{aligned}$ | All | 1 per annum | New KPI | 1 Revised Traffic Management Plan submitted to the Municipal Manager by 28 February | N/A | N/A | 1 | N/A | Proof of submission of the Revised Traffic Management Plan to the Municipal Manager | 5 $\frac{2}{2}$ 0 |


| SFA 4 - Dignified Living |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  |  |  |  | $\stackrel{\text { ® }}{2}$ | $\because$ |  | Baseline |  | TOP | ER: Se Impl (SDBI | $\begin{aligned} & \text { e Deli } \\ & \text { entati } \\ & 020 / 2 \end{aligned}$ | $y$ and Plan |  | O <br> 0 <br> - <br> 0 |
|  |  |  |  |  | $\begin{aligned} & \text { O } \\ & \text { 으́ } \end{aligned}$ | 3 |  | 2018/19) |  | Q1 | Q2 | Q3 | Q4 |  | $\xrightarrow{\text { 2 }}$ |
| KPI037 | TL69 | Infrastructure Services | Provision of waterborne toilet facilities in informal settlements as identified by the Department: Integrated Human Settlements | Number of waterborne toilet facilities provided in Informal settlements as identified by the Department: Integrated Human Settlements by 30 June | 0 E ह O O 은 | All | 50 per annum | 69 | 50 waterborne toilet facilities provided in informal settlements as identified by the Department: Integrated Human Settlements by 30 June | N/A | $\begin{gathered} 20 \\ (20) \end{gathered}$ | N/A | $\begin{gathered} 50 \\ (50) \end{gathered}$ | Completion certificates / Formal request by the Department: Integrated Human Settlements (IHS) | T $\frac{2}{2}$ 0 |
| KPI039 | TL74 | Financial Services | Registered indigent formal households with access to free basic water (NKPI Proxy - MSA, Reg. S10(a), (b) | Percentage of registered indigent formal households with access to free basic water, measured quarterly |  | All | 100\% <br> per annum | 100\% | $100 \%$ of registered indigent formal households with access to free basic water, measured quarterly | 100\% | 100\% | 100\% | 100\% | Indigent Register | U O U U 0 |
| KPIO40 | TL70 | Infrastructure Services | Limit unaccounted electricity to less than $9 \%$ annually \{(Number of Electricity Units Purchased and/or Generated Number of Electricity Units Sold(incl. Free basic electricity)) / Number of Electricity Units Purchased and/or Generated) x 100\} | Percentage average electricity losses measured by 30 June |  | All | <9\% per annum | 7.55\% | $<9 \%$ average electricity losses measured by 30 June | N/A | N/A | N/A | <9\% | Monthly Eskom Accounts and Vending Reports from service provider and Notes to the AFS and monthly and annual Consumption reports generated by the Finance Department | 0 ¢ U U 0 |
| KPI041 | TL71 | Infrastructure Services | Water quality managed and measured quarterly ito the SANS 241 physical and micro parameters | Percentage water quality level as per analysis certificate measured quarterly |  | All | 90\% per annum | 99.90\% | $90 \%$ water quality level as per analysis certificate measured quarterly | 90\% | 90\% | 90\% | 90\% | Quarterly Supply System Drinking Water Quality Report - DWA Blue Drop System (BDS) | O E U U O |


| SFA 4 - Dignified Living |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  |  |  |  |  | $\begin{aligned} & \text { ® } \\ & \stackrel{2}{2} \end{aligned}$ | $\because$ |  | Baseline |  | $\begin{aligned} & \text { TOP } \mathrm{Buc} \end{aligned}$ | YER: Ser et Imple (SDBIP) | ce Deliv mentatio 2020/21 | y and Plan |  | \% <br> $\frac{0}{\overline{0}}$ <br> \% <br> 0 |
|  |  |  |  |  | $\begin{aligned} & 0 \\ & \text { O } \\ & \text { 등 } \end{aligned}$ | 3 |  | 2018/19) |  | Q1 | Q2 | Q3 | Q4 |  | - |
| KPIO42 | TL72 | Infrastructure Services | Limit unaccounted water to less than $25 \%$ | Average percentage water losses measured quarterly | $$ | All | $\begin{gathered} <25 \% \\ \text { per } \\ \text { annum } \end{gathered}$ | 28\% | <25\% average percentage water losses measured quarterly by 30 June | <25\% | <25\% | <25\% | <25\% | Quarterly water balance sheet and Monthly Consumption Report | 0 E O U O |
| KPIO43 | TL75 | Financial Services | Registered indigent formal households with access to free basic electricity provided by the Municipality (NKPI Proxy MSA, Reg. S10(a), (b) | Percentage of registered indigent formal households with access to free basic electricity provided by the Municipality, measured quarterly | $$ | All | $65 \%$ per annum | 71\% | $65 \%$ of registered indigent formal households with access to free basic electricity provided by the Municipality, measured quarterly | 65\% | 65\% | 65\% | 65\% | Prepaid Electricity Service Provider Report | J $\frac{2}{2}$ 0 |
| KPIO44 | TL76 | Financial Services | Registered indigent formal households with access to free basic refuse removal (NKPI Proxy - MSA, Reg. S10(a), (b) | Percentage of registered indigent formal households with access to free basic refuse removal, measured quarterly | $\begin{aligned} & 0 \\ & \stackrel{0}{E} \\ & \frac{1}{O} \\ & \frac{0}{O} \\ & 00 \end{aligned}$ | All |  | 100\% | $100 \%$ of registered indigent formal households with access to free basic refuse removal, measured quarterly | 100\% | 100\% | 100\% | 100\% | Indigent Register | J $\frac{2}{3}$ 0 |
| KPIO45 | TL77 | Financial Services | Registered indigent formal households with access to free basic sanitation (NKPI Proxy - MSA, Reg. S10(a), (b) | Percentage of registered indigent formal households with access to free basic sanitation, measured quarterly | $\begin{aligned} & 0 \\ & \stackrel{0}{\varepsilon} \\ & \underline{O} \\ & \frac{0}{O} \\ & \text { O } \end{aligned}$ | All | $\begin{gathered} 100 \% \\ \text { per } \\ \text { annum } \end{gathered}$ | 100\% | $100 \%$ of registered indigent formal households with access to free basic sanitation, measured quarterly | 100\% | 100\% | 100\% | 100\% | Indigent Register | 3 $\frac{2}{2}$ $\frac{1}{3}$ |
| KPI074 | TL78 | Financial Services | Formal households with access to water (NKPI Proxy - MSA, Reg. S10(a)) | Number of formal households with access to water, measured quarterly | $\begin{aligned} & 0 \\ & \stackrel{0}{E} \\ & \text { E } \\ & \frac{0}{0} \\ & \frac{0}{2} \end{aligned}$ | All | $\begin{gathered} 26500 \\ \text { per } \\ \text { annum } \end{gathered}$ | 26088 | 25500 formal households with access to water, measured quarterly | 25500 | 25500 | 25500 | 25500 | ValuProp report | J $\frac{2}{3}$ 0 |
| KPI075 | TL79 | Financial Services | Formal households with access to electricity (NKPI Proxy - MSA, Reg. S10(a)) | Number of formal households with access to electricity, measured quarterly | $\begin{aligned} & 0 \\ & \underline{\varepsilon} \\ & \underline{E} \\ & \frac{D}{0} \\ & \frac{0}{2} \end{aligned}$ | All | $\begin{gathered} 24000 \\ \text { per } \\ \text { annum } \end{gathered}$ | 26088 | 24000 formal households with access to electricity, measured quarterly | 24000 | 24000 | 24000 | 24000 | ValuProp report Itron management report |  |


| SFA 4 - Dignified Living |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| IDP Ref No | TL Ref No | Directorate | Indicator (Activity/ Project/ Programme/ Key Initiative) | Unit of Measurement |  | $\begin{aligned} & \text { n O } \\ & 0 \\ & 0 \\ & 3 \end{aligned}$ | 5 year target | Baseline (Acłual result 2018/19) | Annual Targeł 2020/21 | TOP LAYER: Service Delivery and Budgeł Implementation Plan (SDBIP) 2020/21 |  |  |  | POE | \% <br> 0 <br> 0 <br> 0 <br>  <br>  <br> 0 <br> 0 <br> 0 |
|  |  |  |  |  |  |  |  |  |  | Q1 | Q2 | Q3 | Q4 |  |  |
| KPI076 | TL80 | Financial Services | Formal households with access to refuse removal (NKPI Proxy - MSA, Reg. S10(a)) | Number of formal households with access to refuse removal, measured quarterly | $\begin{aligned} & 0 \\ & \stackrel{0}{\varepsilon} \\ & \underline{O} \\ & \frac{0}{O} \\ & 0.0 \end{aligned}$ | All | $\begin{gathered} 26500 \\ \text { per } \\ \text { annum } \end{gathered}$ | 26088 | 25500 formal households with access to refuse removal, measured quarterly | 25500 | 25500 | 25500 | 25500 | ValuProp report | N $\frac{2}{2}$ 0 |
| KPI077 | TL81 | Financial Services | Formal households with access to sanitation (NKPI Proxy - MSA, Reg. S10(a)) | Number of formal households with access to sanitation, measured quarterly |  | All | 26500 per annum | 26088 | 25500 formal households with access to sanitation, measured quarterly | 25500 | 25500 | 25500 | 25500 | ValuProp report | J $\frac{2}{3}$ 0 |


| SFA 5 - Good Governance and Compliance |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| IDP Ref | TL Ref |  | Indicator (Activity/ |  | $\stackrel{\circ}{2}$ | $\%$ | 5 | Baseline (Acłual |  | TOP Bud | ER: Ser Imple (SDBIP | e Deli entatio 020/21 | ry and Plan |  |  |
|  |  |  | Initiative) |  | $\begin{aligned} & \text { O } \\ & \text { O } \\ & \text { ́ } \end{aligned}$ |  |  | 2018/19) |  | Q1 | Q2 | Q3 | Q4 |  | $\frac{\stackrel{2}{0}}{\substack{\text { 2 }}}$ |
| KPI055 | TL82 | Financial Services | Financial viability measured in terms of the available cash to cover fixed operating expenditure (NKPI Proxy - MSA, Reg. S10(g)(iii)) | Cost coverage as at 30 June annually [/Cash and Cash Equivalents Unspent Conditional Grants - Overdraft) + Short Term Investment) / Monthly Fixed Operational Expenditure excluding (Depreciation) | 0 <br>  <br>  <br> 은 | All | 4 per annum | 4.7 | $\begin{gathered} 4 \\ \text { (months) } \end{gathered}$ | N/A | N/A | N/A | $\begin{gathered} 4 \\ \text { (months) } \end{gathered}$ | Financial Statements | O ¢ U O |
| KPI056 | TL83 | Financial Services | Achieve an average payment percentage of $96 \%$ by 30 June (Gross Debtors Opening Balance + Billed Revenue - Gross Debtors Closing Balance - Bad Debts Written Off) / Billed Revenue $x 100$ | (Gross Debtors Opening Balance + Billed Revenue - Gross Debtors Closing Balance - Bad Debts Written Off) / Billed Revenue $\times 100$ |  | All | $96 \%$ per annum | 100.24\% | 96\% | N/A | N/A | N/A | 96\% | Debtors transaction summary: BSQ909E extract generated from the Samras Financial System | 0 ¢ U U 0 |
| KPI057 | TL84 | Financial Services | Actual expenditure on the approved Capital Budget for the Municipality by 30 June (NKPI - MSA, Reg. S10(c)) | Percentage of the approved Capital Budget for the Municipality actually spent by 30 June |  | All | 90\% per annum | 87.82\% | $90 \%$ of the approved Capital Budget for the Municipality actually spent by 30 June | 10\% | 30\% | 60\% | 90\% | Report from the financial system | - |
| KPI058 | TL43 | Office of the Municipal Manager | Employment equity appointments made within the financial year in the three highest levels of management | Percentage of employment equity appointments made within the financial year in the three highest levels of management, measured by 30 June |  | All | 75\% per annum | 33\% | $75 \%$ of employment equity appointments made within the financial year in the three highest levels of management, measured by 30 June | N/A | N/A | N/A | 75\% | Employment Equity Report | O ¢ U O |

SFA 5 - Good Governance and Compliance

| IDP Ref No | TL Ref No | Directorate | Indicator (Activity/ Project/ Programme/ Key Initiative) | Unit of Measurement |  | $\begin{aligned} & \text { \% } \\ & \frac{0}{\circ} \\ & \frac{3}{3} \end{aligned}$ | 5 year targeł | Baseline (Actual result 2018/19) | Annual Target 2020/21 | TOP LAYER: Service Delivery and Budget Implementation Plan (SDBIP) 2020/21 |  |  |  | POE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  | Q1 | Q2 | Q3 | Q4 |  |  |
| KPI059 | TL53 | Corporate Services | The percentage of actual payroll budget spent on implementing the Municipal Workplace Skills Plan (NKPI Proxy- MSA, Reg. S10(f)) | Percentage of the municipality's payroll budget actually spent on implementing its Workplace Skills Plan ((Total Actual Training Expenditure/ Total Annual payroll Budget) x100), measured by 30 June | 0 <br> E <br> E <br> 0 <br> 0 <br> 은 | All | $\begin{gathered} 0.58 \% \\ \text { per } \\ \text { annum } \end{gathered}$ | 0.43\% | $0.58 \%$ of the municipality's payroll budget actually spent on implementing its Workplace Skills Plan, measured by 30 June | N/A | N/A | N/A | 0.58\% | Report from the financial system | + |
| KPI060 | TL85 | Financial Services | Financial viability measured in terms of the Municipality's ability to meet its service debt obligations (NKPI Proxy - MSA, Reg. S10(g)(i)) | Debt coverage ratio ((Total operating revenue - operating grants received) / (Debt service payments due within the year)) measured by 30 June |  | All | 15\% per annum | 43.3\% | 15\% | N/A | N/A | N/A | 15\% | Annual Financial Statements, supported by figures as per the SAMRAS financial system | ¢ ¢ U O O |
| KPI061 | TL86 | Financial Services | Financial viability measured in terms of the outstanding service debtors (NKPI Proxy MSA, Reg. S10(g)(ii)) | Service debtors to revenue ratio - (Total outstanding service debtors / revenue received for services) measured by 30 June |  | All | $27 \%$ per annum | 20\% | 27\% | N/A | N/A | N/A | 27\% | Annual Financial Statements, supported by figures as per the SAMRAS financial system | © ¢ U U 0 |
| KPI062 | TL44 | Office of the Municipal Manager | Revised Risk-Based Audit Plan (RBAP) submitted to the Audit Committee | Number of Revised RBAPs submitted to the Audit Committee by 30 June | $\begin{aligned} & 0 \\ & \text { ह } \\ & \frac{1}{0} \\ & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \end{aligned}$ | All | 1 per annum | 1 | 1 Revised RBAP submitted to the Audit Committee by 30 June | N/A | N/A | N/A | 1 | Proof of submission of the RBAP to the Audit Committee | \% $\frac{2}{2}$ 0 |
| KPI063 | TL45 | Office of the Municipal Manager | AGSA Audit Action Plan (AAP) submitted to the Audit Committee | Number of AGSA Audit Action Plans submitted to the Audit Committee by 28 February | $\begin{aligned} & 0 \\ & \text { e } \\ & \text { E } \\ & 0 \\ & \frac{0}{0} \\ & \frac{0}{2} \end{aligned}$ | All | 1 per annum | 1 | 1 AGSA Audit Action Plan submitted to the Audit Committee by 28 February | N/A | N/A | 1 | N/A | Proof of submission of the AGSA AAP to the Audit Committee | \% $\frac{2}{2}$ 0 |

SFA 5 - Good Governance and Compliance

| IDP Ref No | TL Ref No | Directorate | Indicator (Activity/ Project/ Programme/ Key Initiative) | Unit of Measurement |  | $\begin{aligned} & \text { 응 } \\ & 3 \end{aligned}$ | 5 year targeł | Baseline (Actual result 2018/19) | Annual Targeł 2020/21 | TOP LAYER: Service Delivery and Budgeł Implementation Plan (SDBIP) 2020/21 |  |  |  | POE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  | Q1 | Q2 | Q3 | Q4 |  |  |
| KPI064 | TL46 | Office of the Municipal Manager | Revised Strategic Risk Register (SRR) submitted to the Risk Management Committee | Number of Revised Strategic Risk Registers submitted to the Risk Management Committee by 30 June | 0 ® ह 0 응 은 | All | 1 per annum | 1 | 1 Revised Strategic Risk Register submitted to the Risk Management Committee by 30 June | N/A | N/A | N/A | 1 | Proof of submission of the SRR to the Risk Management Committee | J $\frac{2}{2}$ 0 |
| KPI065 | TL54 | Corporate Services | Revised Information and Communication Technology (ICT) Backup Disaster Recovery Plan submitted to the ICT Steering Committee | Number of Revised ICT Backup Disaster Recovery Plans submitted to the ICT Steering Committee by 31 March | 0 ® ह 잉 은 | All | 1 per annum | 1 | 1 Revised ICT Backup Disaster Recovery Plan submitted to the ICT Steering Committee by 31 March | N/A | N/A | 1 | N/A | Proof of submission of the Revised ICT Backup Disaster Recovery Plan to the ICT Steering Committee | N 2 $\frac{2}{3}$ 0 |
| KPI066 | TL55 | Corporate Services | Revised Strategic ICT Plan submitted to the ICT Steering Committee | Number of Revised Strategic ICT Plans submitted to the ICT Steering Committee by 31 March |  | All | 1 per annum | 1 | 1 Revised Strategic ICT Plan submitted to the ICT Steering Committee by 31 March | N/A | N/A | 1 | N/A | Proof of submission of the Revised Strategic ICT Plan to the ICT Steering Committee | J ¢ O |
| KPI067 | TL47 | Office of the Municipal Manager | Draft Integrated Development Plan (IDP) submitted to Council | Number of Draft IDPs submitted to Council by 31 March | $\begin{aligned} & 0 \\ & \text { © } \\ & \text { ह } \\ & \text { D } \\ & \text { O } \\ & \frac{0}{2} \end{aligned}$ | All | 1 per annum | 1 | 1 Draft IDP submitted to Council by 31 March | N/A | N/A | 1 | N/A | Proof of submission of the Draft IDP to Council | T $\frac{2}{2}$ 0 |
| KPI070 | TL48 | Office of the Municipal Manager | IDP / Budget / SDF time schedule (process plan) submitted to Council | Number of IDP / Budget / SDF time schedules (process plan) submitted to Council by 31 August | $\begin{aligned} & 0 \\ & \stackrel{0}{E} \\ & \text { E } \\ & \frac{0}{0} \\ & \frac{0}{2} \end{aligned}$ | All | 1 per annum | 1 | 1 IDP / Budget / SDF time schedule (process plan) submitted to Council by 31 August | 1 | N/A | N/A | N/A | Proof of submission of the IDP / Budget / SDF time schedule (process plan) to Council | T $\frac{2}{3}$ 0 |
| KPI071 | TL73 | Infrastructure Services | Revised Electrical Master Plan submitted to Council | Number of Revised Electrical Master Plans submitted to Council by 30 June |  | All | 1 per annum | 1 | 1 Revised Electrical Master Plan submitted to Council by 30 June | N/A | N/A | N/A | 1 | Proof of submission of the Revised Electrical Master Plan to Council | T $\frac{2}{2}$ 0 |


| IDP Ref No | IL Ref No | Directorate | Indicator (Activity/ Project/ Programme/ Key Inifiative) | Unit of Measurement |  | $\begin{aligned} & \text { n } \\ & 0 \\ & 30 \\ & 3 \end{aligned}$ | 5 year łargeł | Baseline (Acłual result 2018/19) | Annual Targeł 2020/21 | TOP LAYER: Service Delivery and Budget Implementation Plan (SDBIP) 2020/21 |  |  |  | POE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  | Q1 | Q2 | Q3 | Q4 |  |  |
| KPI072 | TL56 | Corporate Services | Submission of a Draft Smart City Framework to the MayCo | Number of Draft Smart City Frameworks submitted to the MayCo by 31 May |  | All | 1 per annum | New KPI | 1 Draft Smart City Framework submitted to the MayCo by 31 May December | N/A | N/A | N/A | 1 | Proof of submission of the Draft Smart City Framework to the MayCo | T $\frac{2}{2}$ 0 |
| KPI083 | TL57 | Corporate Services | Submission of a Cyberattack Mitigation and Resilience Strategy to the Municipal Manager | Number of a Cyberattack Mitigation and Resilience Strategies submitted to the Municipal Manager by 31 March |  | All | 1 per annum | New KPI | 1 Cyber-attack Mitigation and Resilience Strategy submitted to the Municipal Manager by 31 March | N/A | N/A | 1 | N/A | Proof of submission of the Cyber-attack Mitigation and Resilience Strategy to the Municipal Manager | N $\frac{2}{2}$ 0 |
| KPI084 | New | Infrastructure Services | Submission of the Revised Comprehensive Integrated Transport Plan (CTIP) to the MayCo | Number of Revised Comprehensive Integrated Transport Plans (CTIPs) submitted to the MayCo by 30 June | 0 ह ह 0 0 0 0 0 |  | 1 per annum | New KPI | 1 Revised Comprehensive Integrated Transport Plan (CTIPs) submitted to the MayCo by 30 June | N/A | N/A | N/A | 1 | Proof of submission of the CTIP to the MayCo | 管 |

