



# STELLENBOSCH

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MUNISIPALITEIT • UMASIPALA • MUNICIPALITY

## NOTICE 64/2018

### LEVEL 2 WATER RESTRICTIONS: PUBLIC NOTICE IN TERMS OF SECTION 84 OF THE STELLENBOSCH MUNICIPAL WATER SERVICES BY-LAW, 2017

Notice is hereby given that Stellenbosch Municipality moves to Level 2 Water Restrictions but is still aiming to save 30% of its previous intake from surface sources of water. Should this saving not be achieved the Municipality will institute more stringent restriction measures.

This notice is effective as from 1 December 2018 and the Level 2 restrictions are as follows:

#### LEVEL 2 WATER RESTRICTIONS

The Municipality of Stellenbosch will be reducing water restrictions to Level 2 Water Restrictions, effective from 1 December 2018 until further notice.

#### RESTRICTIONS APPLICABLE TO ALL CUSTOMERS

- All water users are required to use no more than 150 litres of municipal drinking water per person per day in total irrespective of whether you are at home, work or elsewhere.
- Watering/irrigation with municipal drinking water allowed. Irrigation may be done before 09H00 or after 18h00 for 1 hour on Tuesdays, Thursdays and Saturdays. Automatic irrigation systems may be used (Nurseries and customers involved in agricultural activities or with historical gardens may however apply for exemption of the days and hours.) For more information, visit [www.stellenbosch.gov.za](http://www.stellenbosch.gov.za) .)
- Municipal departments may water/irrigate sports fields, parks, etc., but should endeavour mainly to use non-drinking water and upon agreement of days and times with the Water and Sanitation Division.
- Facilities/customers are encouraged to use borehole water, treated effluent water, spring water, irrigation water or wellpoints instead of municipal water.
- All boreholes and wellpoints **must** be registered with the Municipality and premises with boreholes and/or wellpoints **must** display the official Stellenbosch Municipality signage clearly visible from a public thoroughfare. Visit [www.stellenbosch.gov.za](http://www.stellenbosch.gov.za) for how to register.
- Borehole/wellpoint/irrigation water must be used efficiently to avoid wastage and evaporation. Borehole/wellpoint/irrigation water users are strongly advised to water/irrigate only on Tuesdays, Thursdays and Saturdays before 09:00 or after 18:00 for a maximum of one hour.
- Permission from the National Department of Water and Sanitation is required in order to sell or buy borehole/wellpoint water.
- All properties where alternative, non-drinking water resources are used (including rainwater harvesting, greywater, treated effluent water, irrigation water and spring water) must display signage to this effect clearly visible from a public thoroughfare. Visit [www.stellenbosch.gov.za](http://www.stellenbosch.gov.za) for further information.
- ONLY Limited** washing or hosing down of hard-surfaced or paved areas with municipal drinking water allowed. Users, such as abattoirs, food processing industries, care facilities, animal shelters and other industries or facilities with special needs (health/safety related only) **must** apply for exemption. For more information, visit [www.stellenbosch.gov.za](http://www.stellenbosch.gov.za) .
- The use of municipal drinking water for ornamental water fountains or water features will be allowed, provided water is circulated.
- Topping up or filling of swimming pools with municipal drinking water allowed subject to:
  - the pool being fully covered with a non-permeable solid pool cover when not in use and
  - the recovery of backwash water and the use of rainwater for pool topping up whenever and wherever practically possible.

#### RESTRICTIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

- Single residential properties (domestic full tariff category) based on a 4 person household, may not consume more than 18kl (18 000 litres) per month. Should the number of persons per household exceed 4 persons, the household may consume only 150 litres per person per day. Unauthorised usage will be liable to an admission of guilt fine in accordance with the various sections of the Water Services By Law. (See notes below.)
- Cluster developments (e.g. flats and housing complexes) consuming more than an average of 18kl litres per residential unit per month will be liable to an admission of guilt fine in accordance with the various sections of the Water Services By Law. (See notes below.)
- Washing of vehicles, trailers, caravans, boats, etc. with municipal drinking water allowed. Washing may only be done after 18h00 or before 09h00 on any day. Washing with non-drinking water or cleaning with waterless products or dry steam cleaning processes **is strongly** encouraged.
- Customers are strongly encouraged to install water efficient parts, fittings and technologies to minimise water use at all taps, showerheads and other plumbing components.
- You are encouraged to make maximum use of greywater, rainwater or other non-drinking water for purposes of gardening or toilet flushing.
- The use of municipal water for portable or any temporary play pools **is strongly** discouraged.
- No increase of the indigent water allocation over and above the free 6kl per household per month or 200 litres per household per day will be granted, unless through prior application and permission for specific events such as burial ceremonies.
- Registered Guesthouses may apply for an exemption but will then be required to reduce the consumption of water to at least 20% below the consumption of the 2016 year during the same time.

#### RESTRICTIONS APPLICABLE TO NON-RESIDENTIAL CUSTOMERS

- All commercial properties must ensure that their monthly consumption of municipal drinking water is **reduced by 20%** compared to consumption for the 2016 year.
- All agricultural users must ensure that their monthly consumption of municipal drinking water is **reduced by 10%** compared to consumption for the 2016 year.
- Car Washing Businesses are encouraged to use non-drinking water where possible and to recycle at least 50% of the water used.
- For all other customers, washing of vehicles, trailers, caravans, boats, etc. with non-drinking water is encouraged. Washing to be done after 18h00 or before 09h00 on any day. The cleaning with waterless products or dry steam cleaning processes is encouraged. This applies to both formal and informal car washers.
- The operation of spray parks is prohibited and will only be allowed on special application.
- Customers must install water efficient parts, fittings and technologies to minimise water use at all taps, showerheads and other plumbing components in public places and adhere to Water By-law requirements.
- New landscaping or sports fields may be established, but irrigation with non-drinking water must be favoured.
- For users supplied with water in terms of special contracts (notarial deeds, water service intermediaries or water service providers), similar saving measures must apply.
- The Municipality will install Water Management Devices where water is mismanaged. The cost of the limiting device will be billed to the relevant account holder.

#### NOTES RESTRICTIONS

Customers with good reason for higher consumption need to provide the Municipality with adequate sworn motivation to justify their higher consumption. **Note that such relaxation of restrictions will not apply to any tariffs and any increased consumption will drastically increase the cost of water provided.**

Other restrictive measures, not detailed above, as stipulated in the Water Services By-law, 2017 (or as amended) still apply. Exemptions issued under Level 6B or Level 5 restrictions are revoked. New applications must be submitted for water usage in excess of Level 2 restrictions. Water pressure may be controlled or interrupted to limit water leaks and such may cause intermittent water supply.

Failure to comply will constitute an offence in terms of the Municipality's Water Services By-law, 2017 (or as amended). The accused will be liable to admission of guilt fines, and/or, in accordance with section 84(c), an installation of a water management device(s) at premises where the non-compliance occurs. The cost thereof will be billed to the relevant account holder. This provision is effective from 1 December 2018.

#### LEVEL 2 WATER TARIFFS

With effect from the **1st December 2018**, in line with the reduction of Level 2 Water Restrictions, the NEW reduced 20% Water restriction period tariffs for Stellenbosch Municipality will apply. This billing will be payable on **7th January 2019**.

For further information visit [www.stellenbosch.gov.za](http://www.stellenbosch.gov.za) or contact us at [engineering.services@stellenbosch.gov.za](mailto:engineering.services@stellenbosch.gov.za) or at **021 808 8215 or 021 808 8953**.