



**NOTICE 35/2017**

**PUBLIC NOTICE IN TERMS OF SECTION 84 OF THE STELLENBOSCH MUNICIPAL WATER SERVICES BY-LAW, 2017**

Notice is hereby given that Stellenbosch Municipality moves to **Level 5** Water Restrictions. This notice is effective as **from 22 September 2017** and the Level 5 restrictions are as follows:

**LEVEL 5 WATER RESTRICTIONS**

The Municipality of Stellenbosch will be implementing Level 5 Water Restrictions, effective from 22 September 2017 until further notice.

**RESTRICTIONS APPLICABLE TO ALL CUSTOMERS**

- All water users are required to use no more than 87 litres of municipal drinking water per person per day in total irrespective of whether you are at home, work or elsewhere.
- No watering/irrigation with municipal drinking water allowed. This includes watering/irrigation of flower beds, lawns, vegetables, agricultural crops, other plants, sports fields, golf courses, schools, educational facilities, nurseries, parks and other open spaces, customers involved in agricultural activities, etc. (Nurseries and customers involved in agricultural activities or with historical gardens may apply for exemption. For more information, visit [www.stellenbosch.gov.za](http://www.stellenbosch.gov.za) .)
- Municipal departments may only water/irrigate sports fields, parks, etc. using non-drinking water and upon agreement of days and times with the Water and Sanitation Division.
- Facilities/customers making use of borehole water, treated effluent water, spring water, irrigation water or wellpoints are encouraged not to water/irrigate within seven days after rainfall that provided adequate saturation.
- All boreholes and wellpoints must be registered with the Municipality and must display the official Stellenbosch Municipality signage clearly visible from a public thoroughfare. Visit [www.stellenbosch.gov.za](http://www.stellenbosch.gov.za) for how to register.
- Borehole/wellpoint/irrigation water must be used efficiently to avoid wastage and evaporation. Borehole/wellpoint/irrigation water users are strongly encouraged to water/irrigate only on Tuesdays and Saturdays before 09:00 or after 18:00 for a maximum of one hour.
- All properties where alternative, non-drinking water resources are used (including rainwater harvesting, greywater, treated effluent water, irrigation water and spring water) must display signage to this effect clearly visible from a public thoroughfare. Visit [www.stellenbosch.gov.za](http://www.stellenbosch.gov.za) for further information.



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- No washing or hosing down of hard-surfaced or paved areas with municipal drinking water allowed. Users, such as abattoirs, food processing industries, care facilities, animal shelters and other industries or facilities with special needs (health/safety related only) must apply for exemption. For more information, visit [www.stellenbosch.gov.za](http://www.stellenbosch.gov.za).
- The use of municipal drinking water for ornamental water fountains or water features is prohibited.
- No topping up (manual/automatic) of swimming pools with municipal drinking water is allowed, even if fitted with a pool cover. This includes the filling of new pools or the refilling of an existing pool after a repair. This applies to all pools, including public pools and pools at clubs, businesses and institutions. The construction of new swimming pools is discouraged during level 5 restrictions in place.

## **RESTRICTIONS APPLICABLE TO RESIDENTIAL CUSTOMERS**

- Single residential properties (domestic full tariff category) consuming more than 20 000 litres (20kl) per month, unless the total of 87l per person per day exceeds the 20kl total in which case the total calculated amount must not be exceeded, will be liable to an admission of guilt fine in accordance with the various sections of the Water Services By Law. (See note 1 below.)
- Cluster developments (e.g. flats and housing complexes) consuming more than an average of 20kl litres per residential unit per month will be liable to an admission of guilt fine in accordance with the various sections of the Water Services By Law. (See note 1 below.)
- No washing of vehicles, trailers, caravans or boats with municipal drinking water allowed. These must be washed with non-drinking water or cleaned with waterless products or dry steam cleaning processes.
- Customers are strongly encouraged to install water efficient parts, fittings and technologies to minimise water use at all taps, showerheads and other plumbing components.
- You are encouraged to flush toilets (e.g. manually using a bucket) with greywater, rainwater or other non-drinking water.
- The use of portable or any temporary play pools is prohibited.
- No increase of the indigent water allocation over and above the free 300 litres a day will be granted, unless through prior application and permission for specific events such as burial ceremonies.
- Registered Guesthouses may apply for an exemption but will then be required to reduce the consumption of water to at least 30% below the consumption of the 2016 year during the same time.



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Failure to comply will constitute an offence in terms of the Municipality's Water Services By-law, 2017 (or as amended). The accused will be liable to admission of guilt fines, and/or, in accordance with section 84(c), an installation of a water management device(s) at premises where the non-compliance occurs. The cost thereof will be billed to the relevant account holder. This provision is effective from 22 September 2017.

## **RESTRICTIONS APPLICABLE TO NON-RESIDENTIAL CUSTOMERS**

- All commercial properties must ensure that their monthly consumption of municipal drinking water is reduced by 20% compared to consumption for the 2016 year.
- All agricultural users must ensure that their monthly consumption of municipal drinking water is reduced by 30% compared to consumption for the 2016 year.
- No washing of vehicles (including taxis), trailers, caravans and boats with municipal drinking water allowed. These must be washed with non-drinking water or cleaned with waterless products or dry steam cleaning processes. This applies to both formal and informal car washes.
- The operation of spray parks is prohibited.
- Customers must install water efficient parts, fittings and technologies to minimise water use at all taps, showerheads and other plumbing components in public places and adhere to Water By-law requirements.
- No new landscaping or sports fields may be established, except if irrigated only with non-drinking water.
- For users supplied with water in terms of special contracts (notarial deeds, water service intermediaries or water service providers), the contract conditions shall apply.
- The cost of the limiting device will be billed to the relevant account holder.

Failure to comply will constitute an offence in terms of the Municipality's Water Services By-law, 2017 (or as amended). The accused will be liable to admission of guilt fines, and/or, in accordance with section 84(c), an installation of a water management device(s) at premises where the non-compliance occurs. The cost thereof will be billed to the relevant account holder. This provision is effective from 22 September 2017.

## **NOTE 1**

Customers with good reason for higher consumption need to provide the Municipality with adequate sworn motivation to justify their higher consumption.



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Other restrictive measures, not detailed above, as stipulated in the Water Services By-law, 2017 (or as amended) still apply. Exemptions issued under Level 4B restrictions still apply, subject to review with the possibility of being revoked. Water pressure may be reduced or interrupted to limit water leaks and such may cause intermittent water supply.

For further information visit [www.stellenbosch.gov.za](http://www.stellenbosch.gov.za) or contact us at [water.restrictions@stellenbosch.gov.za](mailto:water.restrictions@stellenbosch.gov.za) or at 021 808 8215 / 021 808 8953.

**AFRIKAANS AND XHOSA VERSIONS ARE AVAILABLE ON REQUEST**